

Walk a day: Volunteer Transport Driver



Volunteer Engagement Coach, Carla recalls her day with volunteer driver Gary Murfet:

“We headed out from the Beale Way depot to collect the first customer, Bill. Bill needed to be collected from the dialysis clinic and dropped home. Bill and his wife are waiting patiently when we arrive and we walk in to get them. The staff at the dialysis clinic know Gary by name and give a friendly welcome.



Gary held the door for Bill and his wife and helped them into the car, he put their things in the boot and handed them their seat belt to make it easier for them. He even opened the door for me, what a gentleman! Next, we collected a customer who had been visiting someone and dropped them home.



While there was a little gap between customers Gary briefed me on the phone system Commcare and how it all worked. While we were waiting there was a call from the office to say one of the customers had

finished very early and could we get there early to collect her from Fremantle Hospital. Gary had a look at his schedule in CommCare and worked out we could get there earlier, once we had finished with the next customer.



We then took a customer to visit her husband in an aged care facility. She is still living in their home, but he has Dementia and needs to live in a care facility. The Chorus transport service means she can visit him three days a week which is so important to her.

Lastly, we picked up Lynnette from B Block at Fremantle hospital and took her home to Baldivis. These transport trips mean customers unable to drive themselves after a medical procedure can get home easily and safely. At the end of his shift on a Monday Gary puts the bin out for the depot, as he is usually the last one back, always going the extra mile.

It was so lovely to meet Chorus customers and see what a great job the volunteer drivers do and the impact they make on the community. It is obvious from my day trip the genuine care Gary had for the customers. Chorus transport means the world to the customers, getting them to their appointments and helping them maintain their independence. It's amazing to be part of an organisation that helps people stay connected to their family and community and quite literally helps save people's lives by getting them to where they need to go. Thanks for having me along for the drive Gary and keep up the great work at Beale Way! Thanks.”



Carla Mele

Volunteer Engagement Coach – South Region